

5-Year PHA Plan (for All PHAs)	U.S. Department of Housing and Urban Development Office of Public and Indian Housing	OMB No. 2577-0226 Expires: 03/31/2024
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Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA’s operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA’s mission, goals, and objectives for serving the needs of low- income, very low- income, and extremely low- income families

Applicability. The **Form HUD-50075-5Y** is to be completed once every 5 PHA fiscal years by all PHAs.

A.	PHA Information.																				
A.1	<p>PHA Name: <u>Lorain Metropolitan Housing Authority</u> PHA Code: <u>OH012</u></p> <p>PHA Plan for Fiscal Year Beginning: (MM/YYYY): <u>7/1/2022</u> The Five-Year Period of the Plan (i.e. 2019-2023): <u>2022-2026</u> PHA Plan Submission Type: <input checked="" type="checkbox"/> 5-Year Plan Submission <input type="checkbox"/> Revised 5-Year Plan Submission</p> <p>Availability of Information. In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information on the PHA policies contained in the standard Annual Plan but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at each Asset Management Project (AMP) and main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official websites. PHAs are also encouraged to provide each resident council a copy of their PHA Plans.</p> <p>LMHA posts the Annual PHA plan, the Five-Year Plan, and the 5-Year Action Plan elements on its website at www.lmha.org. Plans are also available at the LMHA Main Office, 1600 Kansas Avenue, Lorain, OH 44052 and at all administrative and property management offices:</p> <ul style="list-style-type: none"> o LMHA Office 1604 Kansas Avenue, Lorain, OH 44052 o Leavitt Homes 2153 Lorain Drive, Lorain, OH 44052 o Kennedy Plaza 1730 Broadway, Lorain, OH 44052 o Lakeview Plaza 310 W. 7th Street, Lorain, OH 44052 o Southside Gardens 3010 Vine Ave., Lorain, OH 44055 o Albright Terrace 129 Milan Ave., Amherst, OH 44001 o John Frederick Oberlin Homes 138 South Main St., Oberlin, OH 44074 o Wilkes Villa 104 Loudon Court, Elyria, OH 44035 o Riverview Plaza 310 East Ave., Elyria, OH 44035 o Harr Plaza 15 Chestnut Street, Elyria, OH 44035 o International Plaza 1825 Homewood Drive, Lorain, OH 44055 <p>LMHA provides the Plans to each of its resident councils.</p> <p>To obtain additional information on the policies contained in the Annual Plan, visit http://www.lmha.org/about-lmha/ and select either “AnnualReports and Audits” or “LMHA Policies.” For further assistance, call 440.288.1600 or TDD/TTY (800) 750-0750.</p> <p><input type="checkbox"/> PHA Consortia: (Check box if submitting a Joint PHA Plan and complete table below.)</p> <table border="1" data-bbox="212 1507 1471 1845"> <thead> <tr> <th rowspan="2">Participating PHAs</th> <th rowspan="2">PHA Code</th> <th rowspan="2">Program(s) in the Consortia</th> <th rowspan="2">Program(s) not in the Consortia</th> <th colspan="2">No. of Units in Each Program</th> </tr> <tr> <th>PH</th> <th>HCV</th> </tr> </thead> <tbody> <tr> <td>Lead PHA:</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units in Each Program		PH	HCV	Lead PHA:											
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B.	Plan Elements. Required for <u>all</u> PHAs completing this form.
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B.1	<p>Mission. State the PHA’s mission for serving the needs of low-income, very low-income, and extremely low-income families in the PHA’s jurisdiction for the next five years.</p> <p>LMHA is committed to providing safe, decent, and affordable housing to meet the needs of low-income, very low-income, and extremely low-income residents of Lorain County.</p>
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B.2

Goals and Objectives. Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low-income, very low-income, and extremely low-income families for the next five years.

Goal #1: Expand the supply of affordable housing

- Apply for additional vouchers if funds are available and the criteria for the funding can be met
- Strive to maintain or improve upon occupancy rates in public housing and multifamily units
- Leverage private or other public funds to create additional housing opportunities
- Expand the supply of affordable housing in nontraditional areas by deconcentrating vouchers within areas of poverty and encouraging movement to neighborhoods of opportunity
- Continue collaboration with Lorain County in implementation of Tenant Based Rental Assistance (TBRA)
- Work with the cities of Lorain and Elyria to establish a Tenant Based Rental Assistance (TBRA) program
- LMHA operates a project-based voucher program and continues to work with community partners to identify specific target populations to be served through project-based vouchers. The agency intends to project base up to 300 vouchers. LMHA may also consider applications outside the RFP process consistent with the LMHA Administrative Plan. Selected projects will comply with the goal of expanding the supply of affordable housing, promoting deconcentration of poverty and generally provide increased housing and economic opportunities
- LMHA may issue project-based vouchers to developer(s) who assist homeless persons or who have one or more disabling conditions that complicate their ability to find and maintain housing, and for Permanent Supportive Housing.
- LMHA will solicit for a Master Co-developer and necessary consultant(s) to assist in the in planning and redevelopment of Wilkes Villa and Southside Gardens.
- LMHA may apply for a Choice Neighborhoods Planning Grant for redevelopment planning for Southside Gardens (OH012-13 and OH012-14) for approximately 105 units and/or Wilkes Villa (OH12-03) for 150 units in future fiscal years.
- LMHA will consider other funding sources for redevelopment including Mixed Finance Modernization or Development, Capital Fund Financing Program, Choice Neighborhood Planning and Implementation Grants, Conversion of Public Housing to Project-Based Assistance under RAD, HOME, Low Income Housing Tax Credits, Emergency Safety and Security Grants, etc.

Goal #2: Improve the quality of affordable housing

- LMHA intends to complete a Physical Needs Assessment in 2022 and is considering procurement of a Relocation/Development consultant and Master Co-developer to assist in the consideration of strategies to best preserve its housing stock and pursue the creation of new housing resources for low-income families
- Renovate and modernize public housing interiors, exteriors, common areas, sites/grounds and building systems utilizing capital and operating reserves, when possible
- Redevelop properties which are functionally obsolete, which may include demolition or disposition of units, and examine both private and public funding options for redevelopment including Southside Gardens in Lorain and Wilkes Villa in Elyria
- Implement universal design and visitability features during capital projects
- Strive to maintain High Performer status under PHAS and SEMAP
- LMHA strives to maintain all public housing properties in REAC-ready condition and maintain scores in the 90s
- Continue to strictly enforce HQS for landlords and restrict participation of landlords who are consistently in noncompliance with HQS
- Acquisition Proposals have been submitted to HUD for review requesting the transfer to AMPs of vacant properties owned by LMHA, for use as green space, parking lots, common areas or residential new construction; LMHA is still pursuing this transfer
- In Fiscal Year 2023, LMHA may submit Demolition/Disposition Proposals to HUD's Special Application Center (SAC) for the redevelopment of Southside Gardens and Wilkes Villa.
- In calendar year 2022, issue a Request for Qualifications (RFQ) for architectural and engineering (A/E) firms to provide Indefinite Delivery/Indefinite Quantity (IDIQ) services for Capital Fund Program projects and other needs, such as emergency repairs due to fire, flood, etc.
- LMHA may apply for Low Income Housing Tax Credit funding to preserve affordable housing.
- The public housing properties with greatest need of redevelopment are Southside Gardens in Lorain and Wilkes Villa in Elyria. Because of the challenges in financing the demolition and reconstruction of functionally obsolete properties, LMHA is considering all possible avenues to finance the projects including application for RAD
- LMHA will consider other funding sources for the purposes of redevelopment and modernization, such as Mixed Finance Modernization or Development, Capital fund Financing Program, Choice Neighborhood Planning and Implementation Grants, Conversion of Public Housing to Project-Based Assistance under RAD, HOME, Low Income Housing Tax Credits, Emergency Safety and Security Grants, etc.
- Increase engagement and collaboration with Lorain County government agencies, nonprofits, and supportive service providers to insure that LMHA tenants and participants have access to necessary services

Goal #3: Enhance the provision of services to residents, applicants, and the public

- Continue employee training programs and education to improve the customer service experience, to increase knowledge of HUD regulations and programs, to enhance the provision of maintenance and repairs, and to ensure Fair Housing compliance
- Improve the management of public housing properties by continual staff training
- Develop Resident Council Training to support sustainable and functional resident councils and a strong resident advisory board
- Increase participation in resident councils in family sites through more outreach and facilitation
- Consider collaborations with providers of on-site mental health services/addiction services for residents
- Evaluate customer satisfaction survey techniques to extract opinions of those least likely to respond
- Explore installation of on-site computer kiosks at LMHA properties within HUD restrictions to decrease the digital divide of the various socioeconomic populations served by LMHA
- Expand the use of social media and electronic communications to applicants, residents, participants, and the public
- Translate more documents, forms, and letters into Spanish

Goal #4: Increase the supply of accessible housing

- Retrofit units with desired accessible features for residents who request accommodations
- Implement universal design and visitability features during capital improvement projects and new construction
- Create accessible units during capital improvement and redevelopment projects

Goal #5: Promote self-sufficiency, asset development and homeownership

- Empower and equip families to improve their quality of life, achieve economic stability, and reduce their need for government assistance through effective implementation of the Family Self Sufficiency and Home Ownership programs'
- Increase collaboration with other county agencies and providers to increase utilization of available and existing supportive service resources.
- Expand marketing strategies of the HCV Home Ownership Program and HCVP/PH Family Self Sufficiency programs with a focus on target marketing; conduct analysis to ensure effectiveness of the marketing campaign
- Establish job creation goals for LMHA residents to increase employment
- Connect residents to services in the community with expanded resident services collaborations and marketing
- Using the Service Coordinator grant, increase the number of cases for residents in need, expand resident training
- Improve outreach to residents regarding the Section 3 program
- Research development of a literacy program for residents who cannot read
- Increase attendance at Resident Services outreach events and presentations
- Increase training to better serve LMHA residents and the community
- Increase awareness of LMHA outreach efforts towards the staff, residents, and the community
- Increase case load of residents served by Resident Service Coordinator by 10%
- Maintain a combined minimum of 150 participants on the Public Housing and HCVP Family Self-Sufficiency Programs
- Increase employment rates and educational opportunities for FSS participants
- Increase the number of FSS participants who establish escrow accounts and successfully graduate from the program
- Increase or maintain home closings on Housing Choice Voucher Home Ownership Option Program to maintain the goal of seven (7) new homeowners in every calendar year
- Maintain quality training in HUD Approved Pre-Purchase Housing Counseling
- Increase resident participation and meeting attendance on Resident Councils
- Increase RAW volunteers' program wide by 10%
- During COVID-19 the acquisition and installation of computer labs at was suspended; LMHA plans to establish computer labs in 2022

Goal #6: Promote and market LMHA's owned and managed affordable housing in Lorain County, not only Public Housing and Multifamily properties, but also the HCVP

- Advertise through a variety of diverse daily and monthly publications and media, such as traditional newspapers, radio advertisements, ethnic publications, transit buses, online, cable TV and coupon programs to ensure residents of Lorain County are aware of the availability of affordable housing without discrimination
- Expand marketing efforts of LMHA programs through social service agencies, collaborative partners, retail stores, festivals, and fairs
- Encourage and increase the use of electronic media (Facebook, Twitter, E-mail blasts) to better communicate agency news and events to residents and the community
- Update LMHA's website to maximize accessibility

- Increase engagement and participation of Lorain County landlords in the HCVP through outreach and LMHA information events
- When there are excessive vacancies, provide incentives for leasing, such as reduced security deposits, first full month's rentfree, and resident referral bonuses
- Continue expansion of collaborations with other agencies to broaden the availability of information regarding LMHA's affordable housing
- Improve online search engine results for LMHA
- Conduct market studies to understand the housing needs of Lorain County to adjust the focus of advertising
- Eliminate the stigma historically placed upon affordable housing
- Encourage residents to take pride in their homes and the property and to participate in elimination of the stigma
- Modernize the LMHA Mission Statement to better reflect current operations and future undertakings
- Continue to collaborate with the Administrations of the cities of Lorain, Elyria, Oberlin, and Amherst and with Lorain County to ensure consistency of LMHA's goals with their respective consolidated plans

Goal #7: Enhance the safety of the living environment for public housing residents

- Continue to provide protective services at various properties as funds are available
- Continue to provide above baseline police protection services at public housing properties as funds are available
- Evaluate security camera observation systems and upgrade systems to insure consistent and effective operation
- Continue using a police officer K-9 Drug Dog for random patrols at LMHA-owned and managed properties
- Train high rise management staff, security officers, and building monitors/receptionists to implement improved building access controls
- Continue to encourage residents to report suspicious or criminal activity observed at their properties
- Implement alternative methods of reporting criminal or suspicious activity, such as text messaging, emailing, voicemail, or online reporting capabilities
- Provide updated training sessions to high rise residents to educate them in how to respond in case of emergencies such as firealarms, long-term loss of power, and natural disasters, and to advise of best practices to keep themselves and others safe
- Apply for ESSG for eligible LMHA properties
- Improve tenant training and education to reduce false fire alarms in high rises

Goal #8: Explore and Implement Green Initiatives

- LMHA intends to incorporate green initiatives in its Capital Fund projects to the extent economically feasible
- LMHA is evaluating moving to paperless management in its HCV, multifamily, and public housing programs
- Continue the implementation of electronic files and a paperless initiative in procurement and Human Resources
- Increase productivity and efficiency through utilization of technology
- Purchase only Energy Star appliances
- Continue to install LED fixtures throughout the Authority
- Utilize low/no-VOC paints and sealants
- Improve insulation of building envelopes whenever the structures are opened for repair or renovations
- During redevelopment or in renovation projects, consider using Energy Star Roofing on a minimum of 75% of the property
- Plan new varieties of trees in key locations to provide shade and retain water
- Utilize bio-retention and rainwater filtration systems
- Where practical, utilize water permeable materials for paved areas
- Digitize drawings and specifications for all properties and consolidate into electronic folders

Goal #9: Ensure Equal Opportunity and Affirmatively Further Fair Housing

- Undertake affirmative measures to ensure that fair and equal housing opportunities are granted to all persons, in all housing opportunities and development activities funded by the United States Department of Housing and Urban Development (HUD), regardless of race, color, religion, gender, marital status, familial status as defined in Section 4112.01 of the Ohio Revised Code, national origin, ancestry, military status as defined in that section, or disability as defined in that section
- Conduct Fair Housing Training tailored to specific personnel, such as maintenance staff, receptionists, management, inspectors, case workers, etc.
- Continue annual Fair Housing training of all employees
- Consult with Fair Housing advocacy consultants on the results of the analysis of impediments and ascertain how LMHA can play a role in the resolution process
- Expand training for staff to include cultural sensitivity and social issue awareness (People with disabilities, LGBT, domestic violence, mental health, human trafficking)
- Assist local jurisdictions and the County by providing statistics, information, and comments as they conduct their respective Analysis of Impediments (AI)

- After new AI's are published, review with the respective jurisdiction the impediments which LMHA is able to address
- Conduct annual training in Reasonable Accommodations

Goal #10: Promote deconcentration

- Promote deconcentration of areas outside traditional HCVP voucher areas
- During orientations, promote benefits of living in areas of Lorain County outside of the areas of high poverty by highlighting housing opportunities, services, employment opportunities and amenities
- Increase affordable housing choices by assessing low poverty areas and modifying voucher payment standards
- Support portability by allowing families the opportunity to move outside of areas of poverty
- Encourage the use of www.gosection8.com where families may seek housing via the internet
- Promote community marketing by encouraging landlords to post available rental units in the LMHA lobby
- Meet with landlord organizations to encourage participation in the HCVP in all areas of Lorain County
- Collaborate with Ohio Means Jobs Lorain County, Horizon Day Care, Faith House, and Lorain County Transit to continue focusing on ELI and zero income public housing families to identify skill sets in need of improvement, to assist in obtaining GED, vocational training, etc. with the goal of enhancing employability
- Evaluate methods to promote Public Housing deconcentration and income mixing in developments with average family incomes outside the upper or lower Established Income Range (EIR) as defined in 24 CFR 903.2(c)(1)(iii) (e.g., bringing higher income public housing households into lower income public housing developments)
- LMHA may also target investment and capital improvements toward developments with an average income below the EIR to encourage applicant families whose income is above the Established Income Range (EIR) to accept units in those developments.
- For properties with average incomes below EIR, LMHA has chosen a strategy of working with current households to raise their incomes rather than adjusting admissions policies or criteria. LMHA will target the properties with high percentages of zero-income households, and which have an average household income below 85% of the PHA average.
- Through LMHA's FSS Program, as well as through collaborations with other agencies in Lorain County, raise average annual income of families in public housing properties in which the average household income is below 85% of EIR
- LMHA intends to operate a project-based voucher program and work with community partners to identify specific target populations to be served through project-based vouchers. The agency will issue RFPs to utilize up to 300 vouchers. LMHA may also consider applications outside the RFP process consistent with the LMHA Administrative Plan. Selected projects will comply with the goal of expanding the supply of affordable housing and promoting deconcentration of poverty and generally provide increased housing and economic opportunities. In addition, LMHA has determined that up to 300 vouchers could be project-based in the Plan year for PHA-owned units.

B.3

Progress Report. Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan.

**LORAIN METROPOLITAN HOUSING AUTHORITY'S PROGRESS
REPORT**

Progress Report on Goal #1: Expand the supply of affordable housing

- LMHA's total voucher count reached 3,141
- LMHA now has a total of 117 VASH Vouchers
- LMHA has 175 vouchers for persons who are non-elderly disabled (NED)
- LMHA has 46 Emergency Housing Vouchers
- LMHA partnered with Lorain County for funding for Tenant Based Rental Assistance (TBRA) funds to assist HCVP applicants with security deposits, first month's rent and/or utility deposits in areas outside of Lorain, Elyria, and N. Ridgeville.
- Promoted communities throughout Lorain County to encourage deconcentration of low-income housing from traditional areas of poverty
- Provided 62 project-based vouchers for the development of Bridge Pointe Commons supportive housing development; vouchers are expected to be online by June 1, 2022

Progress Report on Goal #2: Improve the quality of affordable housing

- LMHA continues to be a High Performer under SEMAP by earning a 96% SEMAP score for period ending 6/30/19 and 93% for period ending 6/30/18
- LMHA is a High Performer under the Public Housing Assessment System (PHAS) with a score of 96 for period ending 6/30/2018 and 95 for period ending 6/30/2017
- LMHA submitted to HUD acquisition proposals to transfer to AMPs vacant property, which is owned by LMHA, for use as green space, parking lots, common areas or residential new construction
- Smoke free housing policy was implemented at all LMHA owned and managed properties by May 1, 2018
- Wilkes Villa redevelopment began with the renovation of the former management office into a medical center which was completed in December 2014. The new management building was completed in 2015.
- Technological capacities in residential buildings were enhanced thru the provision of computer labs and internet access for residents in 7 LMHA properties
- LMHA partnered with Lorain County agencies and nonprofits to provide internet access through hotspots and internet ready devices during the COVID-19 pandemic
- The UFAS-compliant management and maintenance facility was constructed at Wilkes Villa utilizing Capital Funds
- A portion of the existing management building at Wilkes Villa was converted to a health center for Lorain County Health and Dentistry to provide medical services to residents of the development and general public; operations continue to provide services to LMHA residents
- Renovations of the day care at the existing Wilkes Villa management facility were completed, during which restrooms, entrances and office spaces were modernized and made accessible; operations continue to provide services to LMHA residents

Progress Report on Goal #3: Enhance the provision of services to residents, applicants, and the public

- Training of employees is an essential element to ensure compliance to regulations, consistency in the provision of services, and improvement in the quality of program management. Among the 105 employees, more than 80 training programs were provided via HTVN, STAR 12, webinars, and/or in-person trainings, including:
 - Ethics Training
 - Fair Housing Law Overview
 - Delivering Knockout Customer Service
 - Public Housing Training
 - LMHA Procurement Policy
 - Cyber Awareness
 - HCVP and Public Housing Rent Calculation
 - HCV Rent Calculation
 - Novogradac LIHTC Property Compliance Workshop
 - Developing and Managing PBV
 - REAC in 2022- New Challenges Rules Deficiencies and The Big Inspection Plan
 - PHI EIV
 - Accident Analysis
 - Developing & Managing Project Based Vouchers
 - Visual Assessment Course 24 Code of Federal Regulation Part 35
 - PIC Training- Verifying FSS Information
 - Capital Fund Program

- Public Housing Year End Reporting
- SEMAP Indicators & Certification Review
- Effective Internal Controls- Financial Policies and Procedures
- HQS Certification
- How to Successfully Make the Transition to Supervisor
- EHV: VMS & FDS Reporting Requirements
- The Pillar of your family self-sufficiency program: The contract of Participation
- Fair Housing & Reasonable Accommodation Certification
- Drug Free Safety Workplace
- Governmental Accounting
- PIC Training- Navigating the Basics
- Housing Choice Voucher Specialist Certification
- Housing Choice Voucher Funding
- Asset Management & Central Office Cost Center
- HCV Two Year Tool
- Nuts and Bolts of HUD Accounting: HCV & PH
- Cares Act Financial & Quarterly Reporting
- FIN 162: Who's Who- Roles in a Bond Issue
- Cyber Security Webinar
- SSTAR Ohio Update
- Disaster Recovery Webinar
- OPCS Update- Ohio Pooled Collateral System
- Emerging Technology Webinar
- FIN 336 The Finer Details of Structuring Bond Issues
- Procurement Policy and Procedures

Progress Report on Goal #3: Enhance the provision of services to residents, applicants, and the public (continued)

- Select Estate and Life Planning Issues for the Middle-Income Client
- Sargent's Individual Income Tax Update
- Auditing Governmental
- Virtual Accounting Show Day one
- Update on Agrees
- Update on the Auditing Standards
- Economic Development in Ohio
- Ohio Professional Standards and Responsibilities
- Audit Think: New Psychological Strategies for the Future of Audit
- The Red Flags of Fraud
- New Psychology of Fraud
- COVID 2021 What it means for Employer and Employees
- The Data Literacy Skills Everyone Needs to Succeed
- Remote Auditing: Lessons Learned
- Certified Public Accountant
- Discussion by CFPB, FHFA, HUD, VA, and USDA of Their Forbearance Options and Resources
- HO250vcd: Homeownership Counseling Certification
- Developing Effective Program Manager Skills
- Pre-Purchase Homeownership Education
- Trauma-Informed and Equity Approaches to Service Delivery
- OHFA's Compliance Policies and Regulations Training
- OHFA's LIHTC Essentials Training Part 1
- OHFA's LIHTC Essentials Training Part 2
- PHA Training
- How to Prepare for REAC Inspections
- AH Forward- Public Housing Operating Fund
- PHAS & Management Metrics
- Sunshine Laws Certified Training
- Dashboard Warning Lights: Mental Health in Lawyers in the time of COVID-19
- Virtual Magic: Making Great Presentations online
- Staying Happy and Being Productive to Combat the Stress of the Legal Profession
- Staying Safe and Housed in the Time of COVID: A 2021 Updated on Selected Issues
- The Families First Coronavirus Response Act: What Now?
- OSHA COVID Update
- Grievance Hearings and Residents Rights
- Successful Board Meetings
- Hearing Officer Training
- Evictions of Public Housing Residents Course Test
- Adult Mental Health First Aid
- Youth Mental Health First Aid

- HCV Housing Quality Standards Certification

Through a grant from HUD, LMHA is able to provide enhanced direct one-on-one services utilizing the service coordination grant. Ohio Department of Jobs and Family Services assists TANF recipients in pursuing higher education, provide grant and loan information, career counseling and GED classes. LMHA has partnered with Ohio Means Jobs Lorain County to provide a one-stop location for self-help seminars, training programs, a computer lab and information about employment opportunities.

The FSS Program Coordinating Committee is composed of representatives from Lorain County whose mission is to assist in the proper implementation of the program. Persons and agencies involved are Ohio Means Jobs Lorain County, El Centro, Lorain County Community College, Department of Veteran Affairs, The Child Care Resource Center, Lorain County JVS, Goodwill, and an LMHA Resident.

LMHA is updating its Section 3 Program and outreach; Resident Council will include training on Section 3 requirements and opportunities; Section 3 opportunities and training will be provided to contracted service providers.

Following are descriptions of services and amenities offered to assisted families by LMHA:

- Family Self Sufficiency (FSS) programming for LMHA public housing and HCVP residents
- HCVP Home Ownership Option Program
- Resident Service Coordinator on staff to connect the residents with social service agencies to address their needs
- Public Housing residents were assisted by the Service Coordinator via referrals, surveys, and hardship rent exemptions; engagement with residents was maintained during COVID-19 through enhanced safety protocols
- Resident Service Coordinator assists in mediation between Project Managers and residents to address matters of rent payment delinquency, community service, housekeeping, lease violations and minimum rent exemption applications
- Resident Services Department helps to establish and maintain Resident Councils in LMHA public housing properties and Resident Advisory Board consisting of public housing residents and HCVP participants
- Resident Council and Resident Advisory Training curriculum is being developed; training will begin in March 2022

Progress Report on Goal #3: Enhance the provision of services to residents, applicants, and the public (continued)

- Green Thumb flower and garden program has inspired residents to take an interest in the beautification of their homes and gardens and encourage planting of annual and perennial flowers plus urban vegetable gardens. More than 25 individuals participated in 2021 agency wide. Families also assisted caring for community gardens located at Westview.
- Public access computers are available at several LMHA public housing high rises giving residents computer and internet access to look for employment, complete online applications, send/receive emails, etc.
- Resident Assistance Watch (RAW) programs to engage public housing residents in monitoring their properties. Residents can earn community service hours while participating. RAW membership is active at various LMHA high rises.
- Presentations provided by various speakers to discuss Medicare, Medicaid, the Affordable Care Act, Smoking Cessation, housekeeping, budgeting, home health care, medical equipment and supplies, home delivered meal programs, home delivered medication services, etc.
- LMHA is a Certified Credit Counseling agency
- LMHA conducts Homebuyer's Education Classes which fulfill HUD Approved Pre-Purchase Housing Counseling
- Food pantry is established at Westview Terrace the last Friday of every month in collaboration with Vine of Hope
- Boys and Girls Club: On site at Westview Terrace provides childcare for 37 children, 37 of whom reside with the Housing Authority
- Domestic Violence Awareness task force in collaboration with the Genesis House provides services and engages with LMHA residents through speaking engagements and information presentation
- LMHA served as a Mary Lee Tucker application center to provide clothing for families
- Lorain County Health and Dentistry operates a medical and dental center in Wilkes Villa for residents and the general public
- Horizon Day Care facility in Wilkes Villa provides day care to residents and employment opportunities. As of December 31, 2021, there were 64 children who reside at Wilkes Villa served by/enrolled at Horizon
- In partnership with Horizon Education Center and the Boys and Girls Club of Lorain County, the USDA Summer Food Program provides children with breakfast and lunch at Wilkes Villa, Leavitt Homes, Westview Terrace, & Southside Gardens
- Offer Financial Assistance for Education to assist residents to improve work skills and achieve individual & educational goals
- Prior to the pandemic, LMHA hosted an annual HUD Strong Families initiative public housing property, which focuses on both the parents and the guardians to connect families to resources that will aid in improving the families' outcomes and unify the family and providing parents and guardians available resource information from different community organizations who also attend the event. Events were suspended during 2020 because of COVID-19, however, in person events resumed in 2021 with safety protocols in place
- LMHA in collaboration with local providers and the State of Ohio offered COVID-19 vaccination clinics, both stand alone and as part of LMHA events
- Publishes a bi-monthly newspaper to keep public housing residents informed on available housing and community programs

- Binders with community resource information are accessible to public housing residents through each development's Management office
- Through collaboration with the Lorain County Bridges Out of Poverty, and a transportation shuttle provided by Horizon DayCare, LMHA was able to provide available community resources information such as HEAP, Safe Summer Youth Program, and literacy initiatives for the children and families from Wilkes Villa, Leavitt Homes, Westview Terrace, and throughout the community; activities were suspended during COVID-19.
- Residents at various LMHA properties are offered shuttle services to local supportive service agencies and shopping locations
- In collaboration with local supportive and faith-based organizations, holiday meals were provided to residents throughout LMHA properties
- LMHA participated in an eviction prevention program in collaboration with United Way and their UCAN Collaborative to assist Public Housing residents who were recently unemployed or under-employed
- LMHA collaborated with local agencies to inform and connect tenants with COVID-19 Emergency Rental Assistance
- LMHA participated in the Tenant Based Rental Assistance (TBRA) program for HCVP participants to assist with security deposits & utilities
- LMHA has partnered up with the Child Care Resource Center to promote and give information about Parent Café's that are held all through Lorain County. Parent Cafés are proven to reduce child abuse and give awareness and education to parents about child development, parent resiliency, concrete supports in times of need, social and emotional competence of children, and social connections.
- Lorain County General Health District collaborative: Smoking cessation
- LMHA works with Lorain County Homeless Task Force to provide information on housing opportunity
- Lorain County Goodwill: Job Club
- Ohio Means Jobs: Employment Opportunities
- Catholic Charities: Resources
- Lorain County Harvest for Hunger: Non-perishable food collection
- Lorain County Health and Dentistry is on-site at Wilkes Villa and also located close to Lakeview Plaza, Kennedy Plaza, and John Frederick Oberlin Homes
- High rise residents were served holiday food boxes through a partnership with Salvation Army at Riverview and Harr Plaza
- As part of the Little Free Library Initiative, 4 LMHA Public Housing properties have Little Free Libraries on site stocked with books to promote literacy and the love of reading
- Second Harvest provided Housing Authority individuals at Riverview, Kennedy, International, and Harr Plazas with monthly Senior Food Boxes
- Invest Elyria assists with providing LMHA residents Mobile Market Food and Necessities Pantries including cleaning supplies and hygiene products at Wilkes Villa, Riverview, and Harr Plaza
- Resident Services sends annual Customer Satisfaction in electronic and paper form surveys to currently housed families to better understand our customers' needs, concerns, and questions

Progress Report on Goal #4: Increase the supply of accessible housing

- LMHA has met 39% (28) of its Section 504 goal towards establishing 72 mobility accessible public housing units.
- LMHA has exceeded its Section 504 goal of having 2%, or 29, units for persons with sensory impairments. LMHA now has 396 such units, making more than 27% of its public housing units accessible for persons with sensory impairments.
- LMHA processes more than 600 requests for reasonable accommodations every calendar year.
- LMHA has made modifications to several units to ensure accessibility for persons with disability, such as ramps, handrails, grab bars, etc.

Progress Report on Goal #5: Promote self-sufficiency, asset development, and homeownership

- Through December 31, 2021, LMHA has provided 193 Housing Choice Voucher Home Ownership Option Program (HCVHOP) participants with homeownership services. As of December 31, 2021, 89 active participants were enrolled.
- LMHA has a goal of seven (7) new homeowners in 2022.
- LMHA promotes the FSS program by posting flyers, distributing flyers to new move-ins and at every annual recertification, and via the LMHA website and regular Facebook posts. Letters are also sent to residents on Earned Income Disallowance who would particularly benefit from the program.
- FSS Participants are referred to various sites in the community if they should have need for Adult Basic Education or GED preparation. The Lorain County Joint Vocational School (JVS) offers job placement and counseling services, plus many vocational studies to help students to pursue non-traditional careers, remedial training, and concentrated training in a variety of office positions. JVS provides financial assistance through Pell grants, OIG assistance, and Single Parent Financial Assistance Program. Lorain County Community College (LCCC) offers a continuing education program through the Partnership Program, on-site childcare, financial aid, and groups designated to assist students in specific fields educationally and culturally.

LMHA's Public Housing FSS program statistics for January 1, 2019, through December 31, 2019:

- 74 current PH FSS Participants
- 58 are currently employed at least part time
- 25 new participants were added
- 13 graduated from the program with final disbursements totaling: \$ 73,110.70
- 41 have positive escrow accounts totaling \$ 66,837.91
- 27 started new escrow accounts
- 8 restarted or had an increase in their monthly escrow deposit amounts
- 18 started new jobs
- 9 received a promotion and or increased wages
- 34 took part in job prep activities
- 26 have a degree and or professional certificates
- 11 are pursuing their associate degrees or bachelor's degree
- 75% of PH FSS of participants were employed on average in 2019
- Highest Disbursement check total \$ 10,879.16
- 97 PH FSS Participants received case management in 2019

LMHA's Housing Choice Voucher FSS program statistics for January 1, 2019, through December 31, 2019:

- 62 current HCV FSS participants
- 29 new participants added
- 8 graduated with final escrow disbursements totaling \$22,871.63
- 4 have gone over-income and are not receiving any HAP
- 32 have positive escrow accounts totaling \$69,121.49
- 20 new accounts established this year
- 5 increased their escrow deposits due to higher earned income
- 48 are employed
- 30 have been employed more than a year
- 0 participants receive Temporary Assistance to Needy Families (TANF) Cash Assistance
- 6 continues to work on her General Education Diploma (GED)
- 17 are enrolled in college
- 11 have associate degrees (2 earned in 2019)
- 1 have a bachelor's degree (earned in 2019)
- 1 has a master's degree
- Highest Disbursement check total \$8,727.66

LMHA's Public Housing FSS program statistics for January 1, 2020, thru December 31, 2020:

- 65 current PH FSS Participants
- 50 are currently employed at least part time
- 18 new participants were added
- 10 graduated from the program with final disbursements totaling: \$ 34, 856.92
- 48 have positive escrow accounts totaling \$ 105,889.11
- 16 started new escrow accounts
- 13 restarted or had an increase in their monthly escrow deposit amounts
- 11 started new jobs
- 7 received a promotion/increase wage
- 6 took part in job prep activities*
- 26 have a degree and or professional certificates
- 12 are pursuing their Associate's degrees or Bachelor's degree
- 77% of PH FSS of participants were employed on average in 2020
- Highest Disbursement check total \$ 9,510.17
- 84 PH FSS Participants received case management in 2020

**Many Services from outside agencies unavailable due to COVID-19*

LMHA's Housing Choice Voucher FSS program statistics for January 1, 2020, thru December 31, 2020:

- 67 current HCV FSS participants
- 19 new participants added
- 7 graduated with final escrow disbursements totaling \$24,205.16
- 1 has gone over-income and is not receiving any HAP
- 28 have positive escrow accounts totaling \$79,681.11

- 7 new accounts established this year
- 20 increased their escrow deposits due to higher earned income
- 43 are employed
- 21 have been employed more than a year
- 0 participants receive Temporary Assistance to Needy Families (TANF) Cash Assistance
- 6 continue to work on their General Education Diploma (GED) (1 earned in 2020)
- 10 are enrolled in college
- 11 have Associate's Degrees (2 earned in 2020)
- 1 has a Bachelor's Degree
- Highest Disbursement check total \$10,187.76

LMHA's Public Housing FSS program statistics for January 1, 2021, through December 31, 2021:

- 69 current PH FSS participants
- 14 new participants added
- 9 graduated with final escrow disbursements totaling \$48,255.51
- 57 have positive escrow accounts totaling \$114,060.34
- 11 new escrow accounts established this year
- 10 increased their escrow deposits due to higher earned income
- 61 are employed
- 33 have been employed more than a year
- 0 participants receive Temporary Assistance to Needy Families (TANF) Cash Assistance
- 3 continue to work on General Education Diploma (GED)
- 16 are enrolled in college
- 27 have earned a degree or certification
- 1 earned their LPN
- Highest Disbursement check total \$16,859.54

LMHA's Housing Choice Voucher FSS program statistics for January 1, 2021, through December 31, 2021:

- 71 current HCV FSS participants
- 24 new participants added
- 16 graduated with final escrow disbursements totaling \$72,602.57
- 34 have positive escrow accounts totaling \$80,513.83
- 21 new accounts established this year
- 9 increased their escrow deposits due to higher earned income
- 52 are employed
- 27 have been employed more than a year
- 0 participants receive Temporary Assistance to Needy Families (TANF) Cash Assistance
- 3 continue to work on their General Education Diploma (GED) (2 in 2021)
- 12 are enrolled in college
- 15 have associate degrees (2 earned in 2021)
- 1 has a bachelor's degree
- Highest Disbursement check total \$29,189.16

LMHA's Homebuyer's Education classes continue to be the only HUD-Approved Pre-purchase group training classes held on a regular basis in Lorain County.

- HUD's Housing Counseling program provides counseling to FSS and Homeownership participants on seeking, financing, maintaining, and owning a home. The program also assists homeownership program homeowners in need of foreclosure assistance. Counseling is provided by HUD-approved housing counseling agencies. Counseling sessions include, but are not limited to, money management and budget development, credit counseling, and analysis of individual financial profiles aimed at bringing clients closer to achieving their dream of homeownership.
- In order to maintain our HUD approved status, LMHA must have 30 clients participating in housing counseling and education classes each year. In 2019, LMHA had 64 participants attend homebuyer education and 30 clients receiving one-on-one housing counseling. The households served by purpose are as follow; pre-purchase / home buying – 19, non-delinquency post-purchase - 8, resolving or preventing mortgage delinquency – 3.

Progress Report on Goal #6: Promote and market LMHA's owned and managed affordable housing in Lorain County, not only Public Housing and Multifamily properties, but also the HCVP

- Computer monitors are maintained in the LMHA COCC lobby to provide information regarding LMHA programs and application procedures.
- LMHA spent over \$6000 to market its LCEHC housing units (Harr and International Plazas) by advertising in the monthly Town Money Saver coupon flier, first month's rent-free incentives, and resident referral programs.

- LMHA spent over \$7000 to market its Public Housing and HCVP programs thru advertisements in Morning Journal, Chronicle Telegram, Oberlin News Tribune, Senior Years, North Coast Magazine, LaPrensa, radio ads (WOBL/WEOL).
- LMHA Administrators continued to collaborate with the mayors of the cities of Lorain, Elyria and Amherst and the City Manager of the City of Oberlin to discuss the goals of LMHA, promote the programs and services available to our residents, and to evaluate the consistency of our goals and plans with the consolidated plans of their jurisdictions.
- LMHA employees serve on the boards of agencies in Lorain County, including the Workforce Investment Board, Habitat for Humanity, Mercy Community Hospital, Lorain Public Library, Homeless Task Force, New Sunrise Properties, Genesis House
- LMHA's website was modernized to improve the quality and quantity of information and to provide more intuitive navigation
- Links to the websites of various social service agencies and other collaborative partners are included on LMHA's website
- LMHA's Strategic Operations Director will engage with the Lake Erie Landlord Association (LELA) to promote LMHA's HCV program
- The ReThink.org website promotes the positive image of affordable housing
- LMHA participated in various events including El Centro's Block Party, Warm Up for Winter, Lorain Pride Day, Oberlin Family Fun Fest, Safe Summer Kickoff, various school events, Lorain County Public Health event, Senior Fairs, Cross- Systems & Homeless Task Force Housing education training etc. to promote housing to the community; during COVID-19 some events were suspended, however, LMHA participated as restrictions allowed

Progress Report on Goal #7: Enhance the safety of the living environment for public housing residents

- LMHA contracts with the cities of Lorain, Elyria, and Oberlin to provide above-baseline patrols of Kennedy Plaza, Lakeview Plaza, Leavitt Homes, Westview Terrace, Southside Gardens, Wilkes Villa, Riverview Plaza & JF Oberlin Homes
- The Lorain Police Department (LPD) and LMHA have implemented a Community Policing Team at Leavitt Homes, Westview Terrace, and Southside Gardens. LPD believes that they best serve when they understand the needs and expectations of the people, develop effective partnerships, and ultimately provide comprehensive service by building ties and working closely with the community. A CPT substation was established at 2139 West 24th Street to improve accessibility to residents of the Lorain public housing family developments.
- Capital projects include improved heavy-duty screens and upgraded camera observation systems with high-capacity recorders at all LMHA sites
- LMHA was awarded a \$250,000 Emergency Safety and Security Grant (ESSG) for improvements for safety and security measures at Lakeview Plaza. The project includes installation of:
 - more than 70 interior and exterior cameras to view and record activities where the criminal or illicit behaviors occur most frequently: parking lots, stairwells, laundry rooms, hallways, common areas, entrances;
 - Digital Video Recording systems are capable of 30-days of storage with the ability to easily download for evidence;
 - Interior and exterior lighting to improve camera viewing and recording ability, to enhance safety, and to deter loitering at night;
 - intercom entry systems in the south foyer to connect with each apartment and the management office;
 - replacement of exterior doors and locks.
- New interior security doors were installed in Lakeview and Kennedy Plazas to control access to the apartments
- LMHA trained its staff at the high rises to implement procedures at controlling access to the buildings
- LMHA reorganized its Security Services; the Security Director manages in house security staff
- LMHA hired part-time building monitor/receptionists to work from 9:00 p.m. to 3:00 a.m. on weekends at Lakeview Plaza and Riverview Plaza in an effort to control access to the buildings. Though this helped to some extent, it is difficult to retain employees for these late-night shifts.
- LMHA contracted with the Lorain Police Auxiliary to patrol Lakeview Plaza 7 nights per week from 8:00 p.m. to 4:00 a.m. The Auxiliary Officers monitor the entrances to the building, and make periodic patrols of the floors, stairwells, and exterior.
- LMHA's Security Director corresponds daily with local police and sheriff departments to advise them of any suspicious or potentially criminally related activities within LMHA properties. The Security Director obtains enhanced daily updates from Lorain Police Department.
- Local police department's drug dog patrols were increased in the high rises in the city of Lorain on sporadic basis
- Additional security patrols occur at Lakeview Plaza, Kennedy Plaza, Riverview Plaza, and International Plaza
- Statistics from the Lorain Police Department show that of all the police reports and criminal violations in the city of Lorain, 388, or 6.23%, of the 6,231 cases occurred among the 948 housing units in Lorain. (In 2020, there were 182, or 5.91%, of the 3,082 reports. In 2019, there were 452, or 6.8%, of 6,626 reports. In 2018, there were 356, or 5%, of 7,023 reports.)
- Statistics from the Elyria Police Department show that of all the police calls for service in the city of Elyria, 4,781, or 14.14%, of the 33,792 calls for service occurred among the 452 housing units in Elyria. (In 2020, 57, or 3.7%, of the 1,521 calls. In 2019, there were 988, or 2.7%, of the 36,409 calls. In 2018, there were 160, or 3%, of 5,421 calls. In 2018, these statistics did not include all calls for service as accounted for in 2019 and 2020, but only police reports and criminal

violations were counted.)

Progress Report on Goal #7: Enhance the safety of the living environment for public housing residents (continued)

- Only one (1) household was evicted from public housing in calendar year 2021 and zero (0) in 2020 due to criminal or drug activity. It should be noted that COVID-19 shutdowns and court closures affected filings in 2020 and 2021. In 2019 eighteen (18) households and in 2018 eleven (11) households were evicted due to criminal or drug related activities.
- Resident Assistance Watch (RAW) patrols supplement the security and police patrols at high rise properties, inspiring residents to play an active role in the monitoring of the facilities; RAW was suspended during COVID-19, however, has resumed operations in 2022
- Residents were provided Hot Spot cards to facilitate anonymous reporting of suspicious and criminal activity. In 2019, there were 21 Hot Spot cards submitted, but reports were also issued by personal letters, emails, and voice mail messages. In 2018, there were 32 Hot Spot cards.
- A "Fraud Complaint" hotline has been established on the LMHA website
- Fire departments and LMHA staff provided training to staff and residents in how to respond to emergencies and disasters, and how to reduce the risk of fire

Progress Report on Goal #8: Explore and Implement Green Initiatives

- HCVP landlords have access to online portals to view inspection results, take training courses, and contact staff
- Employees have access to online portals to request leave and to view attendance records, income, W-2's, available leave, personnel policies
- LMHA contracted with a new call center to for all work orders to be handled 24/7/365 and for the work orders to be electronically generated by the call center.
- Policies are posted online for viewing by the public
- Physical Needs Assessment if planned for 2022
- GPNA (Physical Needs Assessments) were completed for all LMHA Public Housing Properties
- Green Thumb flower and garden program has inspired residents to take an interest in the beautification of their homes and gardens. More than 32 individuals participated in 2019 agency wide. In 2018, 35 participated. Families also cared for community gardens located at Westview, Wilkes, and Southside.
- LMHA installed LED bulbs throughout all its public housing and multifamily units and common areas
- In early 2020, LMHA implemented direct pay cards for tenant URPs to reduce the amount of paper, checks and postage costs

Progress Report on Goal #9: Ensure Equal Opportunity and Affirmatively Further Fair Housing

- LMHA contracts with fair housing consultants to conduct Fair Housing training for all LMHA staff every February
- Employees participated in online courses and attended training in Fair Housing and Reasonable Accommodations; Admissions and Occupancy - Section 504 and Fair Housing Compliance; Americans with Disabilities Act in Practice; Fair Housing Training (OHAC); Fair Housing and Sec 504 for Maintenance; Expanding Fair Housing; ADA conference
- 2 employees became certified as a Fair Housing and Reasonable Accommodations Specialist in 2021
- Reasonable Accommodations Review Committee reviews requests for accommodations
- A method for tabulating and tracking all requests for accommodations and the resulting decisions was created to readily demonstrate LMHA's compliance and flexibility
- The Reasonable Accommodations Procedure Manual was updated and continues to be modified as knowledge base expands, and practical experience improves
- Reasonable Accommodations Review Committee members receive continual training and updates to improve decision making

Progress Report on Goal #10: Promote Deconcentration

- During orientations of new HCVP participants, LMHA promotes benefits of living in areas of Lorain County outside of the areas of high poverty by highlighting housing opportunities, services, employment opportunities and amenities
- Annually, LMHA assesses low poverty areas and modifies voucher payment standards to increase affordable housing choices
- LMHA supports portability by allowing families the opportunity to move outside of areas of poverty
- Encourages the use of www.gosection8.com where families may seek housing via the internet
- Promotes community marketing by encouraging landlords to post available rental units in the LMHA lobby
- HCVP Program Manager works closely with the Lake Erie Landlord Association (LELA) to encourage participation in the HCVP in all areas of Lorain County
- Collaborates with Ohio Means Jobs Lorain County, Horizon Day Care, Faith House, and Lorain County Transit to continue focusing on ELI and zero income public housing families to identify skill sets in need of improvement, to assist in obtaining GED, vocational training, etc. with the goal of enhancing employability
- Through LMHA's FSS Program, as well as through collaborations with other agencies in Lorain County, raise average annual income of families in public housing properties in which the average household income is below 85% of EIR
- LMHA intends to operate a project-based voucher program and work with community partners to identify specific target

populations to be served through project-based vouchers. LMHA will issue RFPs in calendar year 2020 and subsequent years to utilize up to 300 vouchers.

- LMHA may also consider applications outside the RFP process consistent with the LMHA Administrative Plan. Selected projects will comply with the goal of expanding the supply of affordable housing and promoting deconcentration of poverty and generally provide increased housing and economic opportunities.
- LMHA has tentatively determined that up to 300 vouchers could be project-based in the Plan year for PHA-owned units.
- As an incentive to employed individuals, LMHA grants a permissive deduction to working families for medical insurance premiums withheld from the employed applicant's/resident's gross pay.
- LMHA has established flat rent amounts for units based on bedroom size. By offering a Public Housing applicant the choice of paying thirty percent (30%) of adjusted income or a flat rate based upon the size unit needed, LMHA hopes to attract the working families in need of affordable housing.

B.4 Violence Against Women Act (VAWA) Goals. Provide a statement of the PHA's goals, activities, objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking.

LMHA has adopted an Emergency VAWA Transfer Plan. LMHA is a member of the Domestic Violence Awareness Task Force.

LMHA collaborates with local community agencies providing services and programs related to domestic violence, dating violence, sexual assault, or stalking to ensure that current information and all informational community programs are available to applicants, residents, and staff. The following local organizations offer assistance to victims:

El Centro de Servicios Sociales Inc. 2800 Pearl Avenue Lorain, Ohio 44055 440.277.8235	Genesis House (Lorain County Safe Harbor) PO Box 718 Lorain, OH 44052 24-hour Hotline: 440.244.1853; 440.323.3400	Pathways Counseling & Growth Center 312 Third Street Elyria, OH 44035 440.323.5707
Mental Health, Addiction and Recovery Services (MHARS) Board of Lorain County 1173 North Ridge Road, East Lorain, OH 44055 440.233.2020 24/7 Emergency/Crisis Hotline: 800.888.6161	Nord Center 6140 South Broadway Avenue Lorain, OH 44053 24/7 Emergency/Crisis Hotline: 800.888.6161 Sexual Assault Services Hotline: 440.204.4359	Far West Center/Amherst 510 N. Leavitt Road Amherst, OH 44001 440.988.4900

Far West Center/Westlake
29133 Health Campus Drive
Westlake, OH 44145
440.835.6212

Tenants who are or have been victims of domestic violence are encouraged to contact the National Domestic Violence Hotline at 1-800-799-7233, or a local domestic violence shelter, for assistance in creating a safety plan. For persons with hearing impairments, that hotline can be accessed by calling 1-800-787-3224 (TTY).

Tenants who have been victims of sexual assault may call the Rape, Abuse & Incest National Network's National Sexual Assault Hotline at 800-656-HOPE or visit the online hotline at <https://ohl.rainn.org/online/>.

Tenants who are or have been victims of stalking seeking help may visit the National Center for Victims of Crime's Stalking Resource Center at <https://www.victimsofcrime.org/our-programs/stalking-resource-center>.

C. Other Document and/or Certification Requirements

<p>C.1</p>	<p>Significant Amendment or Modification. Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan.</p> <p>LMHA is amending its criteria in the July 2022 Annual Plan</p> <p>Statement of Substantial Deviation/Significant Amendment</p> <p>The Lorain Metropolitan Housing Authority (LMHA) considers any of the following to be a substantial deviation from the Agency’s Five-Year Plan and a significant amendment or modification to the Agency’s Annual Plan. If any of the criteria are met, LMHA will submit a revised Plan that satisfies all public process requirements. Changes made to comply with new or revised HUD rules do not constitute significant deviation or modification from the Plans presently submitted. Revisions made to work items and activities contained in the Plan, to accommodate the loss of PFS subsidy or capital funds received from HUD as a result of inadequate appropriations, shall not be considered substantial deviation or significant modification from the present Plan.</p> <p>Agency Five Year Plan</p> <ul style="list-style-type: none"> • Additions or deletions of strategic goals • Revisions to the LMHA mission statement that deviates from the present commitments <p>Agency Annual Plan and Capital Fund Program (CFP) Five-Year Action Plan</p> <ul style="list-style-type: none"> • Any change to rent or admission policies or organization of waiting lists • Any change, for purposes of the CFP, to a proposed demolition, disposition, designation of housing, homeownership programs, development, or mixed-finance proposal. <p>An exception to this definition will be made for any of the above that are adopted to reflect changes in HUD regulatory requirements since such changes are not considered significant.</p> <p>This criterion does not supersede the requirements of OMB Circular No. A-87 (Cost Principal for State, Local, and Indian Tribal Governments) and 25 CFR Part 85 (Administrative Requirements for Grants and Cooperative Agreements), as well as federal, state, or local regulations or statutes.</p> <p>Any future issuance of HUD guidelines or additional regulations shall take precedence over the above criterion.</p> <p>This criterion does not supersede the requirements of OMB Circular No. A-87 (Cost Principal for State, Local, and Indian Tribal Governments) and 25 CFR Part 85 (Administrative Requirements for Grants and Cooperative Agreements), as well as federal, state, or local regulations or statutes.</p> <p>Any future issuance of HUD guidelines or additional regulations shall take precedence over the above criterion.</p>
<p>C.2</p>	<p>Resident Advisory Board (RAB) Comments.</p> <p>(a) Did the RAB(s) have comments to the 5-Year PHA Plan?</p> <p>Y N <input type="checkbox"/> <input checked="" type="checkbox"/></p> <p>(b) If yes, comments must be submitted by the PHA as an attachment to the 5-Year PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations.</p> <p>See Attachment 1 – RAB Meeting Minutes</p>
<p>C.3</p>	<p>Certification by State or Local Officials.</p> <p>Form HUD-50077-SL, <i>Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan</i>, must be submitted by the PHA as an electronic attachment to the PHA Plan.</p>

C.4	Required Submission for HUD FO Review. (a) Did the public challenge any elements of the Plan? Y N <input type="checkbox"/> <input checked="" type="checkbox"/> (b) If yes, include Challenged Elements.
D.	Affirmatively Furthering Fair Housing (AFFH).

D.1

Affirmatively Furthering Fair Housing. (Non-qualified PHAs are only required to complete this section on the Annual PHA Plan. All qualified PHAs must complete this section.)

Provide a statement of the PHA's strategies and actions to achieve fair housing goals outlined in an accepted Assessment of Fair Housing (AFH) consistent with 24 CFR § 5.154(d)(5). Use the chart provided below. (PHAs should add as many goals as necessary to overcome fair housing issues and contributing factors.) Until such time as the PHA is required to submit an AFH, the PHA is not obligated to complete this chart. The PHA will fulfill, nevertheless, the requirements at 24 CFR § 903.7(o) enacted prior to August 17, 2015. See Instructions for further detail on completing this item.

Fair Housing Goal:

Describe fair housing strategies and actions to achieve the goal

Fair Housing Goal:

Describe fair housing strategies and actions to achieve the goal

Fair Housing Goal:

Describe fair housing strategies and actions to achieve the goal

Instructions for Preparation of Form HUD-50075-5Y - 5-Year PHA Plan for All PHAs

A. **PHA Information.** All PHAs must complete this section. (24 CFR § 903.4)

- A.1** Include the full **PHA Name**, **PHA Code**, **PHA Fiscal Year Beginning** (MM/YYYY), **Five-Year Period** that the Plan covers, i.e. 2019-2023, **PHA Plan Submission Type**, and the **Availability of Information**, specific location(s) of all information relevant to the hearing and proposed PHA Plan.

PHA Consortia: Check box if submitting a Joint PHA Plan and complete the table.

B. Plan Elements.

- B.1 Mission.** State the PHA's mission for serving the needs of low- income, very low- income, and extremely low- income families in the PHA's jurisdiction for the next five years. ([24 CFR § 903.6\(a\)\(1\)](#))
- B.2 Goals and Objectives.** Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low- income, very low- income, and extremely low- income families for the next five years. ([24 CFR § 903.6\(b\)\(1\)](#))
- B.3 Progress Report.** Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5- Year Plan. ([24 CFR § 903.6\(b\)\(2\)](#))
- B.4 Violence Against Women Act (VAWA) Goals.** Provide a statement of the PHA's goals, activities objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking. ([24 CFR § 903.6\(a\)\(3\)](#)).

C. Other Document and/or Certification Requirements.

- C.1 Significant Amendment or Modification.** Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan. For modifications resulting from the Rental Assistance Demonstration (RAD) program, refer to the 'Sample PHA Plan Amendment' found in Notice PIH-2012-32, REV 2.

C.2 Resident Advisory Board (RAB) comments.

- (a) Did the public or RAB have comments?
- (b) If yes, submit comments as an attachment to the Plan and describe the analysis of the comments and the PHA's decision made on these recommendations. ([24 CFR § 903.17\(b\)](#), [24 CFR § 903.19](#))

C.3 Certification by State or Local Officials.

[Form HUD-50077-SL](#), *Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan*, must be submitted by the PHA as an electronic attachment to the PHA Plan.

C.4 Required Submission for HUD FO Review.

Challenged Elements.

- (a) Did the public challenge any elements of the Plan?
- (b) If yes, include such information as an attachment to the Annual PHA Plan or 5-Year PHA Plan with a description of any challenges to Plan elements, the source of the challenge, and the PHA's response to the public.

D. Affirmatively Furthering Fair Housing.

(Non-qualified PHAs are only required to complete this section on the Annual PHA Plan. All qualified PHAs must complete this section.)

D.1 Affirmatively Furthering Fair Housing. The PHA will use the answer blocks in item D.1 to provide a statement of its strategies and actions to implement each fair housing goal outlined in its accepted Assessment of Fair Housing (AFH) consistent with 24 CFR § 5.154(d)(5) that states, in relevant part: "To implement goals and priorities in an AFH, strategies and actions shall be included in program participants' ... PHA Plans (including any plans incorporated therein) Strategies and actions must affirmatively further fair housing" Use the chart provided to specify each fair housing goal from the PHA's AFH for which the PHA is the responsible program participant – whether the AFH was prepared solely by the PHA, jointly with one or more other PHAs, or in collaboration with a state or local jurisdiction – and specify the fair housing strategies and actions to be implemented by the PHA during the period covered by this PHA Plan. If there are more than three fair housing goals, add answer blocks, as necessary.

Until such time as the PHA is required to submit an AFH, the PHA will not have to complete section D.; nevertheless, the PHA will address its obligation to affirmatively further fair housing in part by fulfilling the requirements at 24 CFR 903.7(o)(3) enacted prior to August 17, 2015, which means that it examines its own programs or proposed programs; identifies any impediments to fair housing choice within those programs; addresses those impediments in a reasonable fashion in view of the resources available; works with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement; and maintain records reflecting these analyses and actions. Furthermore, under Section 5A(d)(15) of the U.S. Housing Act of 1937, as amended, a PHA must submit a civil rights certification with its Annual PHA Plan, which is described at 24 CFR 903.7(o)(1) except for qualified PHAs who submit the Form HUD-50077-CR as a standalone document.

This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937, as amended, which introduced the 5-Year PHA Plan. The 5-Year PHA Plan provides the PHA's mission, goals, and objectives for serving the needs of low- income, very low- income, and extremely low- income families and the progress made in meeting the goals and objectives described in the previous 5-Year Plan.

Public reporting burden for this information collection is estimated to average 1.64 hours per year per response or 8.2 hours per response every five years, including the time for reviewing instructions, searching existing data sources, gathering, and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

Privacy Act Notice. The United States Department of Housing and Urban Development is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality.



2022 SPRING LARC MEETING

In person from LMHA,
1600 Kansas Avenue Lorain, OH 44052,
and via Zoom from each hi-rise's community room

Tuesday, March 29, 2022 10:00 a.m. - 11:00 a.m.

- Call to order – Dan Henderson, LARC President
- Introductions – Dan Henderson, LARC President
- Review/Approve LARC meeting minutes of 2/22/22
– Dan Henderson, LARC President
- Annual and 5 year plan Introduction
– Judith Carlin, LMHA Chief Executive Officer
- Vote on plans – Dan Henderson, LARC President
- Green Thumb 2022 – Dan Henderson, LARC President
- Resident Council Training – Dan Henderson, LARC President
- Questions – Resident Councils
- Schedule next LARC Meeting – Dave Christy, LARC Secretary
- Adjournment

To: LMHA Resident Council's

From: Lorain Association of Residents Countywide

Subject: LARC meeting minutes of 3/29/2022

The LARC meeting was called to order by President Dan Henderson at 10:00 am on March 29, 2022. LARC meeting minutes of 2/22/22 were reviewed. Kelly Overly made a motion to accept, Andy Shullick seconded the motion and the motion passed.

LMHA Chief Executive Officer Judith Carlin outlined the difference between Public Housing budget and the way Harr/International Plaza's monies are used. CEO Carlin continued to highlight upcoming projects throughout Public Housing and projects at Harr/International Plaza's. Thank you CEO Carlin for explaining the differences in Harr/International Plaza's and Public Housing budgets.

LARC President Dan Henderson called for a motion to accept the 5-year plan. Wayne Boone made the motion and was seconded by Christie Wallhead. Resident councils were asked to vote and the motion passed. There were 2 Nay votes by Kelly Overly and Andy Shullick, they expressed that they wanted to see work done before believing it will be done.

President Dan Henderson spoke of the upcoming Green Thumb program and asked councils to choose their flowers by either a shade flower or a sun flower. Vegetables flats will be ordered as needed. The request for raised beds at Harr/International was discussed and the residents at Harr/International are to give the count/dimensions to Elizabeth Boardwine, LMHA Resident Service Coordinator

President Dan Henderson stated that the Resident Council Training is Wednesday 3/30/22 via zoom and is available to all residents.

The LARC Secretary Dave Christy announced that the next LARC meeting is scheduled for May 24, 2022 10:00 am. Previously scheduled meeting of 4/19/22 has been cancelled.

A motion to adjourn was made by Kelley Overly and was seconded by Christie Wallhead. The motion passed and the meeting was adjourned.

Thank you to all presenters for providing valuable information to the LARC members.

Thank you

Dave Christy

Dan Henderson

LARC Secretary

LARC President